

VIRTUAL AND MULTICULTURAL TEAM MANAGEMENT INCLUDING VIRTUAL LEADERSHIP

Synopsis

The aim of this training is to raise participant's awareness of both: challenges and benefits of working in virtual teams. The workshop also aims to build understanding of culture and to provide attendees with examples of different cultural behaviours/styles. Participants will be also presented with different tools, strategies and best practices for managing virtual teams.

The training is strongly recommended to aspirational project managers, project team members and professionals who plan to work in virtual reality.

Training Objectives

The key objectives of this workshop are:

- To raise participants' awareness about challenges in virtual teams
- To provide workshop attendees with tools and techniques for overcoming the challenges mentioned above
- To raise cultural awareness among the participants
- To introduce best practices of virtual and multicultural leadership
- To enable participants work effectively in virtual teams

Training Benefits

At the end of the course, participants should be able to:

- understand problems and challenges of virtual, multicultural teams,
- identify and understand cultural differences,
- implement tools and techniques for building effective cross-boundary teams (delivering synergy effect, building trust, effective communication).

Style and Structure/ Teaching methods

- Interactive „learning by doing” workshop
- The following teaching techniques will be used: short lectures, group discussions, case studies, check lists, team activities.

Course Program

Module 1 – Introduction

- Virtual, multicultural, international, global teams – definitions
- Why work virtually? Advantages and disadvantages of dispersed teams
- International environment (globalisation, sustainability, international ethics, laws and regulations...)

Module 2 – Multicultural aspect of virtual projects

- What is Culture, examples of cultural mistake
- The cultural dimensions and their impact on project management (by Hofstede, Trompenaars and others)
- 4-step framework for effective cross-cultural project management (by Jean Binder)

Module 3 – Virtual reality and communication in virtual teams

- Challenges in virtual collaboration (including communication and trust)
- Tools and techniques for effective collaboration in virtual teams
- Best practices to follow before the meeting, during and after the meeting
- Example of ideal virtual meeting

Module 4 – Technology in virtual teams

- Use of hardware in virtual reality
- Systems and applications
- Best practices

Module 5 – Virtual Team

- Profile of a virtual team
- Test your virtual team launch IQ

Module 6 – Virtual Project Manager

- Virtual Project Manager’s responsibilities
- Skills and Competencies of a virtual Project Manager

- Test your leadership IQ

Course Duration

2 days

Trainer's Bio



Anna Erdmanska is a project management enthusiast, so far has led projects in finance, banking, fund accounting, data, HR and other areas. Experienced in managing international projects. So far, Anna has led virtual teams from Europe, Asia, Americas and Africa. Enthusiast about building project teams and selecting project management methods appropriate for teams and organisations. Anna holds international certifications such as PMP, Professional Scrum Master and PRINCE2.

Currently works on Phd in project management. Anna is a member of supervisory board for a company offering online accounting services.